

National Continuing Care Residents Association (NaCCRA)
Policy on Cooperation and Diplomacy in
Interactions with Other Organizations

NaCCRA favors cooperation and diplomacy over partisanship and advocacy. This means working together with all involved in aging services for the common good of those NaCCRA is committed to serving. This bulletin outlines some of the implications of this value.

Interpretation: NaCCRA represents the resident perspective but does so in a non-adversarial manner. Consequently, NaCCRA welcomes as members both residents, providers, and others who are involved with aging services and resident interests.

We do not believe that there is a conflict in accepting providers as members, or provider governed associations as association members of NaCCRA. NaCCRA is open to full consideration of matters that may be in controversy between residents, prospective residents, and the providers of services.

Conclusion: Although NaCCRA is a resident organization, and all matters in contention will be resolved to illuminate clearly and decisively the resident perspective, NaCCRA is committed to collaboration and cooperation with providers and to the showing of respect for all points of view bearing on an issue.